



MIND MATTERS®
HYPNOSIS CENTER, LLC

Client Bill of Rights

Contact Information: The Hypnotists at the Center are Lisa Zaccheo and Rod Kelly. They can be contacted at **Mind Matters Hypnosis Center**, 50 Albany Turnpike Canton, CT or by telephone at 860-693-6448.

Education & Training: Lisa and Rod were trained in hypnosis at the Omni Hypnosis Center in Deland, Florida by Gerald Kein who was named Educator of the Year in 2001 by the National Guild of Hypnotists and is regarded as the best teacher in the nation. They are Board Certified by the National Guild of Hypnotists. Lisa has additional certifications in Advanced Clinical Hypnosis and Complimentary Medical Hypnosis. And Rod has additional certifications in Pain Management. Both Lisa and Rod attend annual continuing education programs to maintain their training at the highest level.

Notice: "The STATE OF CONNECTICUT HAS NOT ADOPTED ANY EDUCATIONAL AND TRAINING STANDARDS FOR THE PRACTICE OF HYPNOTISM. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATIONAL PURPOSES ONLY. Under Connecticut state law a hypnotist may not provide a medical diagnosis or recommend discontinuance of medically prescribed treatments. If a client desires a diagnosis or any other type of treatment from a different practitioner, the client may seek such services at any time. In the event my services are terminated by a client, the client has a right to coordinate transfer of services to another practitioner. A client has a right to refuse hypnosis services at any time. A client has a right to be free of physical, verbal or sexual abuse. A client has a right to know the expected duration of treatment and may assert any right without retaliation."

Redress: Lisa & Rod are Board Certified members of the National Guild of Hypnotists, and practice in accordance with its Code of Ethics and Standards. If you have a complaint about their services or behavior that they cannot resolve for you personally, you may contact the National Guild of Hypnotists at P.S. Box 308, Merrimack, NH 03054, (603) 429-9438, to seek redress.

Fees: The charge for their services is \$200.00 per session.. The majority of issues can be addressed in two to five sessions. Due to session length they can only see 4-5 clients per day. As a result **twenty-four hour notice to cancel or change an appointment is required. Failure to provide notice will result in a charge of 100% of the session fee.**

Confidentiality: Lisa and Rod will not release any information to anyone without a written authorization from you, except as provided for by law. You have a right to be allowed access to my written record about you.

Insurance: We suggest you think of these services as something that you will pay for personally. That will both protect your privacy and help you value the work you are doing more. In general, insurance companies do not like to cover hypnotic services, and we caution you not to expect them to do so.

Our Approach: We sincerely believe that we harness incredible untapped power within our minds. Our practice of hypnosis is designed to tap into that power and assist people in using that power to better their lives. We are not "medical" or "psychological" professionals and as a result do not work with physical or mental disease without a referral from a medical professional.

Client Signature: I have received and read this Client Bill of Rights and understand what I have read.

Client Name: _____

Client Signature:_____

Date:_____